

### **New Provider Orientation Person Centered Practices**

State of Tennessee Department of Intellectual and Developmental Disabilities



#### Who We Are:

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## Roles and Responsibilities

- Independent Support Coordination
  - DIDD contracts with Independent Support Coordination Agencies to:
    - Assess needs, facilitate plan development, link to needed services, monitor implementation of plans, and provide advocacy for individuals enrolled in the Arlington and State Wide Comprehensive Waivers.
- Case Management
  - DIDD provides Case Management Services to people enrolled in the Self-Determination Waiver and to those individuals on the waiting list



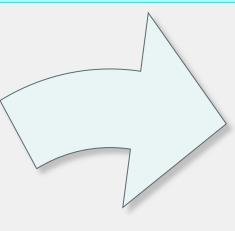
#### Roles and Responsibilities

- Self-Determination
  - DIDS Contracts with Public Partnerships, LLC and The Arc of TN to provide fiscal management and support brokerage to individuals who are enrolled in the Self-Determination Waiver who opt to self-direct their services
- Intake and Enrollment
- Person Centered Practices (Becoming a Person Centered System)

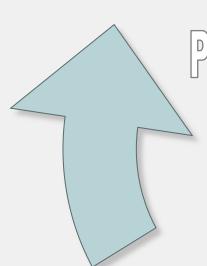
#### Help people get better lives

Not just better plans...

Learn what is important *to* and important *for* people to have quality lives.



Compare with what is happening now.



Person Centered
Practice



Maintain what is working. Change what needs to be changed.

How are the changes working?

#### Important to

What is important to a person includes only what people are "saying":

- with their words
- with their behavior

When words and behavior are in conflict, listen to the behavior.

#### Important for

What is important for people, includes only those things that we need to keep in mind regarding-

- Issues of health or safety
- What others see as important to help the person be a valued member of their community

## Each of us want lives where we are supported by & contribute to our communities

Have our own dreams and our own journeys

Have opportunities to meet new people; try new things; change jobs; change who we live with & where we live

Have what/who is important to us in everyday life; people to be with; things to do, places to be

Stay healthy & safe (on our own terms)

## 7 questions that you should be able to answer for each person you support

- 1. What is important to the person?
- 2. What is important for the person?
- 3. Is important for being addressed in the context of what is important to?
- 4. Is there a "good" balance between important to and important for?
- 5. What does the person want to learn, what else do we need to learn?

If the person is to get the balance described and we are to learn:

- 6. What needs to stay the same (be maintained or enhanced)?
- 7. What needs to change?

# To Learn More about Person Centered Practice

- Contact <u>Courtney.Kelly@tn.gov</u>
- Contact your local Regional Office (for more information about Person Centered Thinking Classes)
- The training calendars can be found on the website (www.tennessee.gov/didd)